

Ancroft Manor Website Privacy Policy

At Ancroft Manor, we recognise that privacy is an important issue.

Our privacy policy is really simple and straightforward.

We will never share your email address or other personal information you provide with any third party without your express permission to do so.

Any information you choose to share in public areas of the site is up to you, but you will have control over what information you share. We will let you know where information will appear on the site wherever relevant, helping you to make an informed decision about what you'd like to share with other users.

... that's all... we won't share your personal information with anyone... what you choose to share yourself is up to you.

Links to Other Web Sites

Ancroft Manor may contain links or references to other websites. Please be aware that we do not control these other websites and that, in any case, this Privacy Policy does not apply to those websites. We are not responsible for the privacy practices or the content of such websites, and we encourage you to read the privacy policy of every website you visit.

This privacy document applies only to Ancroft Manor.

Changes to this Policy

Please note this Privacy Policy will change from time to time. Most changes are likely to be minor, but there may be changes that are more significant. Please check back periodically, and especially before you provide any personally identifiable information. This Privacy Policy was last updated on May 24th 2018.

Contacting Us

We welcome your comments regarding this privacy policy. If you believe that hynesflooring.co.uk has not adhered to this privacy statement, please contact us using the contact page or via postal mail at the address provided below, and we will use reasonable efforts to promptly determine and remedy the problem.

Contact Information

If you have any questions about this privacy policy, please feel free to contact us

EU Cookie Compliance

In May 2012 new EU Privacy Laws on the use of browser cookies came into force.

Ancroft Manor use cookies to help us monitor aggregated visitor statistics using the industry standard Google Analytics software and to help enhance your user experience on the site in other ways from time to time.

You can control your acceptance of cookies and/or disable them entirely in your web browser settings — and the latest versions of leading browsers provide even more control over how your browser handles cookies.

By continuing to use this website you acknowledge that your browser settings are sufficient to indicate your consent to the use of first-party cookies to help improve overall usability and refine the content and services we offer.

EU GDPR Compliance

This privacy policy sets out how Ancroft Manor uses and protects any information that you give to Ancroft Manor when you use this website.

Ancroft Manor is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, then you can be assured that it will only be used in accordance with this privacy statement.

Ancroft Manor may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes. This policy is effective from 24th May 2018.

What we collect

We may collect the following information:

- Full name
- Address
- Email Address
- Phone/Mobile Numbers

What we do with the information we gather

We require this information to fulfil your log order and also to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information. If you would like us to delete any information we have then you must let us know by writing or emailing.

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about our services only.

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee may be payable. If you would like a copy of the information held on you please contact us by email.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible at the above address. We will promptly correct any information found to be incorrect.

END.